



## Bosal Afrika Group Quality Policy

BOSAL was founded in 1923 by Karel Bos in Alkmaar, the Netherlands, hence the name of the company. Bos+Al(kmaar)

Bosal Afrika started manufacturing AM exhaust systems in 1954 in Koedoespoort Pretoria, in later years expanded its facility to manufacture Automotive Carrier and Protection Systems (ACPS). Currently Bosal is the market leader in Aftermarket tow bars and accessories in South Africa.

BOSAL develops and produces fully integrated exhaust systems for passenger vehicles and light trucks that meet present and future demands for near zero emissions

- A) We commit to manufacture products as agreed with our customers and according to the ISO 9001:2015 and IATF 16949:2016 standards.
- B) We are committed to make **continual improvement part of our daily life** with regards to the products and services provided, and to continually improve the effectiveness of the quality management system along the lines of our business processes, thus ensuring that we strive to achieve optimum quality, reliability, service and efficiency.
- C) We are committed to **contribute and live our quality system** to ensure that all contractual and regulatory requirements are recognized and that the control of these is properly maintained.
- D) We are committed to delivering high-quality products and services while minimizing our environmental footprint and mitigating the impacts of climate change.

### Overall Goals

Climate change mitigation: Reduce greenhouse gas emissions, conserve resources, and promote sustainable practices throughout our operations and supply chain.

1. Adhere to all relevant regulatory requirements, industry standards and international norms related to quality, environment and occupational health and safety.
2. In order to rather prevent than correct we strengthen **risk based thinking and attitude** in the design of our quality system but also by developing an open minded “what if” attitude in all levels of the organization all the way to the production floor.
3. To achieve our customer’s quality, costs and delivery objectives, we strive to have a close and long-term relationship with our suppliers.

**Ben Krüger**  
Plant Director Bosal Afrika